

SHOALHAVEN WOMEN'S RESOURCE GROUP Ltd

Rosa Co-ordinated Care



ANNUAL REPORT

2020-2021

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Rosa Co-ordinated Care

Positive sustainable outcomes

Healthy connections to community

Supporting women to lead fulfilling lives

The Shoalhaven Women's Resource Group Limited (SWRG) acknowledges the traditional custodians of the land on which our offices stand, the land of the Yuin Nation. We pay our respects to Elders past, present and emerging. Is was and always will be Aboriginal land.

SWRG receives funding for Rosa Co-ordinated Care from DCJ - Department of Communities and Justice - under the Specialist Homelessness Services, Service Support Fund.

OUR VISION

We are respected as a leading and sustainable service that empowers women who have become disenfranchised to lead fulfilling lives.

The Shoalhaven Women's Resource Group works within a feminist framework to provide a safe and sustainable environment for women by delivering services and programs which enable women to achieve self-determination.

OUR VALUES

Feminism

Women matter

Self-determination

The right to choose

Contribution

Every voice is heard

Respect individuality

Our own and others

Celebrate diversity

Embrace every woman's story

Trust

Openness & good intent

Collaboration

Working together

Advocacy

Speak up for ourselves and others

Strength

Courage to be ourselves

Holistic

Include the whole person

Shoalhaven Women's Resource Group Ltd

Shoalhaven Women's Resource Group Ltd (SWRG) is a not-for-profit charity providing services to the women of the Shoalhaven since 1983. We work with women from all cultural and religious backgrounds, inclusive of sexual identity, financial and social status. We respect individuality, diversity, dignity, privacy and confidentiality.

In 2020-2021 SWRG received funding from DCJ (Department of Communities and Justice) NSW to continue the RoCC (Rosa Coordinated Care) program which provides an intensive case management service to women returning to the Shoalhaven after leaving prison or drug and alcohol rehabilitation, or who are connected with the Justice System. Priority is given to women who are homeless or at risk of homelessness and who have little family or community support.

The Company is governed by a Board of Directors elected at the Annual General Meeting. The Board of Directors is comprised of up to nine women drawn from the broader community.

The Board of Directors support staff and the service manager in achieving the best outcomes for clients and the service, ensuring good governance and meeting the legal requirements of the organisation.

Board of Directors 2020 - 2021

Director	Cheree Hunter (until April 2021)
Director	Kerry Wright
Director	Lynne Dooley
Chair	Nicole Moore
Director	Sharlene Naismith
Deputy Chair	Sophie Ray
Director	Denise Clark (from May 2021)

Secretary Tricia Forbes

RoCC Staff 2020 - 2021

Case Workers	Jen Somers
	Maree Lawrence
Senior Case Worker	Sharon Millett
Bookkeeper	Vicki Schatzman
RoCC Manager	Tricia Forbes

Number of case work hours per week = 94

The Board of Directors volunteer their time to support and guide the organisation in achieving its aims and objectives.

The staff at Rosa Co-ordinated Care would like to extend their thanks and gratitude to all the Directors for their guidance and support.

SWRG Board of Directors Report 2020-2021

2020/21 has been a year of reflection and strategic thinking for the SWRG Board. We faced uncertainty around the renewal of our funding agreements leading us to repeatedly ponder this question – if we had no funding arrangement come the end of the financial year, what could we do to continue services to the vulnerable women who need us?

It was clear that it was time to think bigger picture and more strategically.

We worked closely with our contracted grants and business development writer, Lynelle Johnson, to think through ways in which we might mitigate the risks of having a single funding source, including possible new programs and alternate sources of funding. Much of this work done by Lynelle was made possible by a grant from the Foundation for Regional and Rural Renewal (FRRR). We are grateful to the FRRR for the opportunity to further explore a future with diversified revenue.

We held a strategic planning day, and a series of sessions with Lynelle and a team of students from the Centre for Social Impact, University of New South Wales MBA program, to explore these issues. The resulting ‘white paper’ helped the Board to decide to employ a CEO for SWRG, whose job will be to run the whole organisation, with a focus on business development and building support for the RoCC program.

This led to an extensive recruitment program using an external recruitment agency. We were delighted to appoint Coralee Rough to the CEO role. Coralee will commence in mid-October and Tricia Forbes will continue in her role as Manager of the RoCC program.

We received news that our funding was secured until 2024 and are thrilled to have some longer-term security for the RoCC program. We can now keep looking at the bigger picture with the comfort of knowing the RoCC program is secure for the next few years.

We are excited about this new chapter in SWRG's journey and confident that it will stand SWRG in good stead to continue its important work in the community. We are also very grateful to Lynelle and Tricia for their significant and detailed work which helped the Board to reach this point.

Apart from this strategic work, much of the rest of the year has been dominated by the pandemic and its effect on clients. Client numbers remained steady but there was an increase in clients presenting with a mental health diagnosis from 45% in 2019-2020 to 58% in 2020 – 2021. Clients experiencing inadequate housing, eviction or issues with affordability increased from approximately 72% in 2019-2020 to 85% in 2020-2021.

While the Board has been involved in overseeing the risk aspects of lockdown, the bulk of the work to ensure compliance with public health orders, and the wellbeing of our clients and staff, has fallen to the staff themselves.

The staff have worked tirelessly to adapt to working from home, finding new ways of working together remotely, keeping in touch with clients without face-to-face contact, and supporting clients whose needs have been exacerbated by lockdown. It's amazing to note that despite lockdown, staff drove only 3,077kms less than last year.

The staff have demonstrated unfailing good humour, resilience and energy throughout this and the organisation is fortunate to have such a dedicated staff team. The Board thanks every one of our staff members.

Despite the challenges of the year, client numbers continued strongly, and the financial position of SWRG remains solid. During the year, the Board welcomed a new Board member, in Denise Clark who we are delighted to welcome to the team.

The Board is excited about the future of SWRG and the RoCC program and are looking forward to a year which we hope will be easier all round than this last one!

Sophie Ray & Sharlene Naismith

From the RoCC Manager

I am proud to present this annual report for the RoCC program for 2020-2021, a year that continued to provide challenges for so many of us. Due to Covid-19 we continued to adapt the way we delivered our service in response to the public health advice and to government guidelines. Staff worked from home when required, meetings were held online rather than face-to-face and we supported our clients to learn and embrace new ways of engagement, not only with us, but with other agencies and government departments. Unfortunately, we were not able to recommence our on-site Art Therapy group program and look forward to starting this again when it is safe to do so.

One of the benefits of working remotely has been that we have been able to attend many interagency and network meetings without the time usually taken up by travel. In regional areas this allows more interaction and collaboration. Staff also took the opportunity to participate in webinars, seminars and online training programs.

During the year we started our self-assessment preparation for accreditation under the Australian Service Excellence Standards (ASES). All Specialist Homelessness Services (SHS) are required to be accredited by 2024, and we feel confident that we will achieve this.

We are pleased that during funding negotiations with DCJ, we have been able to expand our client group to include women whose tenancies are at risk due to changes in life circumstances, complex mental health, problematic drug and alcohol use, and legal or financial difficulties. We start working with this new client group from July 2021 and are funded to do so for the next 3 years.

I would like to acknowledge and thank the whole RoCC staff team for their dedication and commitment. I appreciate the energy and positivity they maintain while working in such a complex work environment. I would also like to acknowledge the Board of Directors for their ongoing support, wisdom and governance. Thanks must also go to our funding bodies, partner organisations, and services with whom we work so closely and without whom we could not achieve the outcomes for our clients.

Tricia Forbes



What is RoCC (Rosa Co-ordinated Care)?

- ◆ RoCC provides holistic intensive case management support for women in the Shoalhaven pre and post release from prison; women connected to the criminal justice system and women leaving alcohol and other drugs rehabilitation
- ◆ RoCC provides support to attend court or parole; reconnect with community or family; secure and maintain tenancies; attend medical and legal appointments; and connect to training and education programs.
- ◆ Our case management support includes: help with obtaining ID and Centrelink payments; transport to appointments; advocacy with housing, DCJ and other agencies and services; support for court appearances; assistance to negotiate Mental Health Care plans; support to pay off state debts through the Work Development Order (WDO) program and support to reconnect with community
- ◆ This intensive client focused support aims to enhance social reintegration, assist women to achieve positive sustainable outcomes and healthy connections to community in order to prevent re-offending and maintain sobriety.

RoCC is the only program in the greater Shoalhaven area funded to specifically address the needs of women exiting prison and rehabilitation programs.

RoCC Clients

Service information for 2020-2021

- Number of individual clients = 70 clients
- 37% identify as Aboriginal or Torres Strait Islander
- 44% transitioning from custodial arrangements
- 83% previous diagnosis of mental health condition
- 58% present with problematic drug, substance or alcohol use
- 90% housing crisis, affordability stress or inappropriate dwelling conditions

Referrals were received from

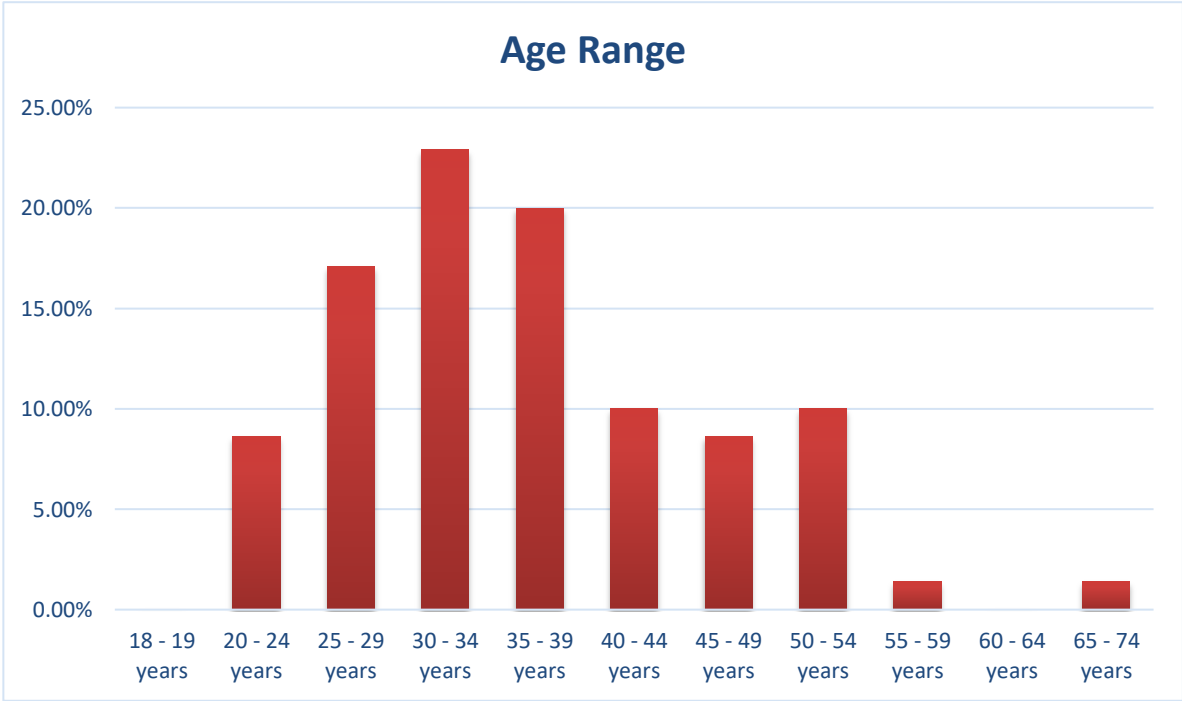
- Community Corrections
- Waminda
- Correctional Centres
- Justice Health
- Legal Aid
- Shoalhaven Homeless Hub
- arbias ITS
- Shoalhaven Women's Health
- Self-referral
- Other client
- Family
- Solicitors in private practice
- Link 2 Home
- SAHSSI

Staff drove **18,387** kilometers:

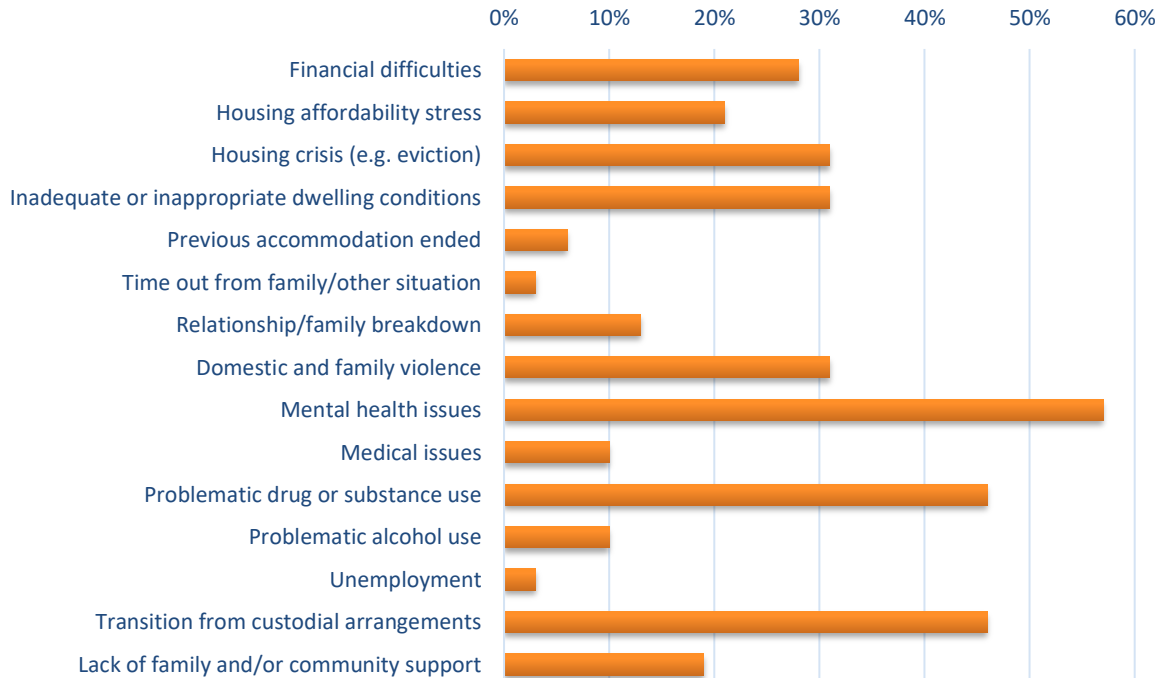
- supporting women from Kangaroo Valley, Shoalhaven Heads, Wandandian, Sussex Inlet, Sanctuary Point, Ulladulla, Lake Tabourie and many other communities down to South Durras
- attending case management meetings
- attending network meetings
- conducting home visits
- supporting women in court
- taking women to parole, health, housing, counselling, psychologists, doctors, mental health, legal appointments
- linking women with employment and education providers
- networking and advocating

“Without RoCC support I wouldn’t be where I am today. I greatly appreciate everything RoCC has done to support me in the past couple of years.”

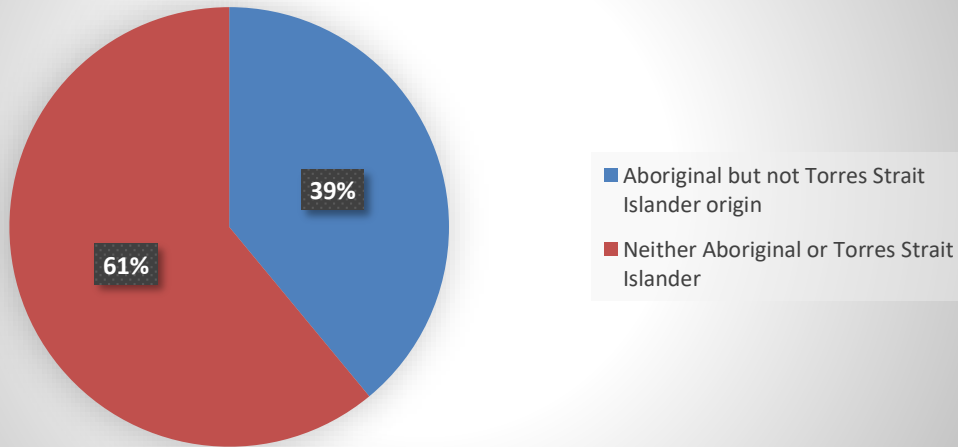
RoCC Client



Reasons for seeking assistance



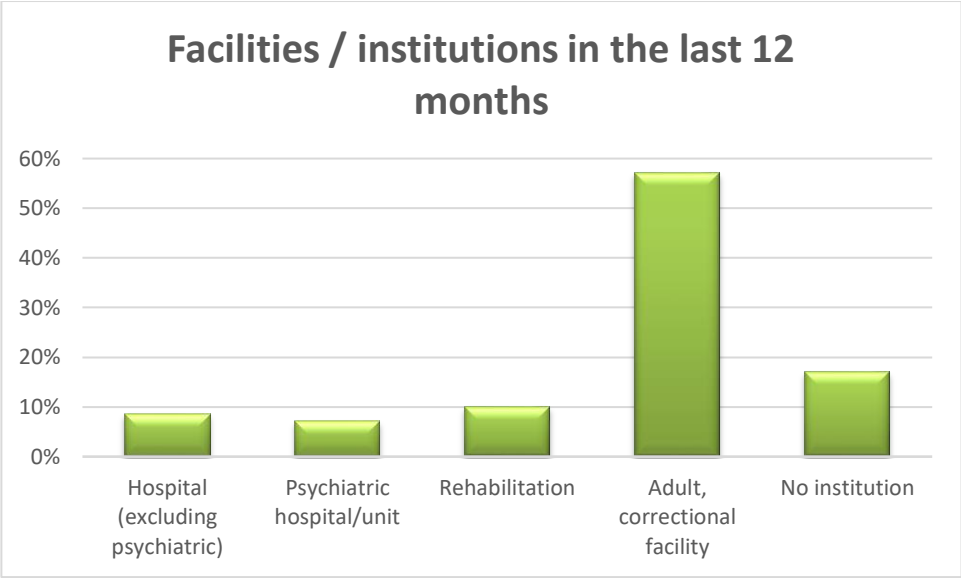
Cultural Identity



Total number of support period days 10089

Total number of support periods 99

Total number of bed nights provided 797



“Thank you for all your support. I fell calmer and less anxious after I have met with you.”

RoCC client

Client Feedback

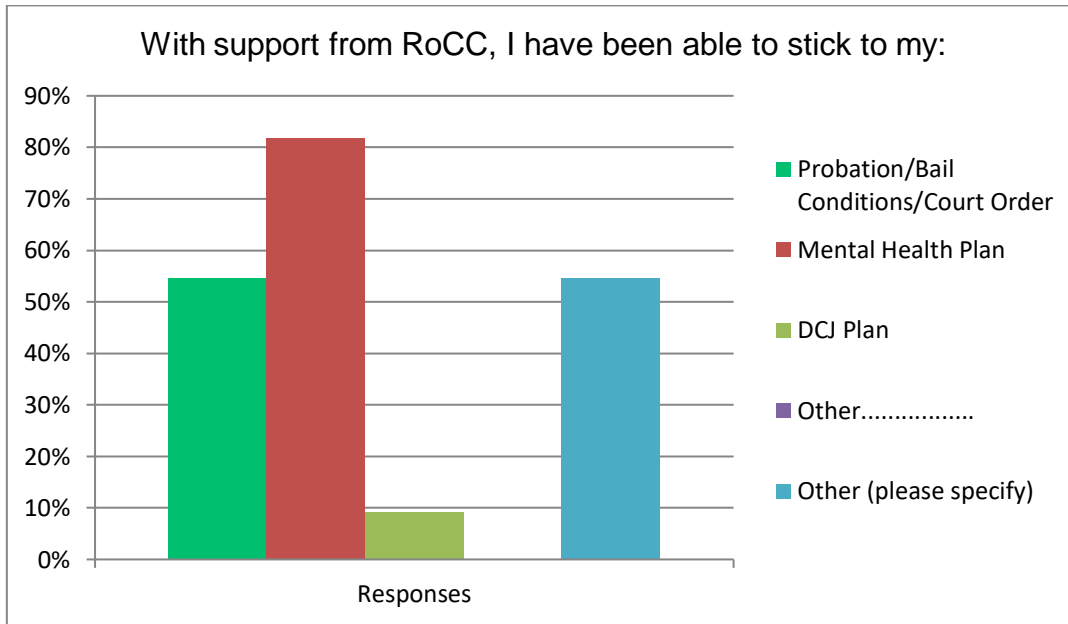
Compliments, feedback and complaints: RoCC values and encourages feedback from our clients, whether it is a compliment, complaint, enquiry or suggestion. Feedback can be provided in person, online or using one of the feedback forms available in the office or from staff. Feedback helps us improve our service, ensure that it is relevant and that it meets the needs of our clients.

During April and May 2021, we conducted a client satisfaction survey. The survey link was available via our Facebook page and paper copies were also available from staff. Our clients also participated in the NSW SHS (Specialist Homelessness Services) Client Satisfaction Survey.

A summary of responses from both surveys follows, with further comments throughout the report.

➤ **RoCC staff:**

- | | |
|--|------|
| ○ Treated me with respect | 100% |
| ○ Are sensitive to my ethnic and cultural background | 100% |
| ○ Helped me feel accepted for who I am | 100% |
| ○ Understood my needs | 100% |
| ○ Helped me access services to get my life back on track | 100% |
| ○ Worked with me to set my case plan goals | 100% |



Other:

- ◆ Alcohol counselling and my job
- ◆ Most of my appointments
- ◆ Upkeep and the importance of maintenance

➤ **Since working with RoCC**

- My health and wellbeing have improved 75%
- My connection with the community has improved 80%
- I have been able to keep my tenancy going 45%
- I have got my housing sorted 67%
- I have got my Mental Health Plan in place 67%
- I have sorted out my Centrelink payments 50%
- I have reduced my substance use 58%
- My debts are under control 58%

➤ **The biggest improvement in my life since working with RoCC is:**

- Keeping my employment
- Getting clean and getting stable accommodation
- The supportive network they have to support us
- Peace of mind
- I am calmer and more focussed
- Better mental health

“RoCC have helped me improve my ability to communicate via most media which has allowed me to deal with government bodies and day to day necessary interactions.”

RoCC Client

Holistic Respect Strength Advocacy Trust Contribution

RoCC Staff

RoCC staff work from a woman-centred, strengths-based approach, underpinned by evidence-based practice. We work collaboratively with other service providers to achieve the best possible outcomes for our clients. RoCC staff are advocates and mentors. We work from a Trauma Informed practice perspective and our support is not time limited.

Staff participate in service network meetings and shared case management meetings with other services. This year these were often held on-line due to Covid restrictions and included meetings with Waminda, SAHSSI, Legal Aid, Aboriginal Legal Service, The Junction, Community Corrections, Community Connections, arbias, Southern Cross Housing, DVIS (Domestic Violence Intervention Service – YWCA), Community Mental Health, and VANS (Violence Abuse and Neglect Service).

All staff participate in regular external professional supervision.

“They are so thorough and mindful of how to assist a person getting their lives back on track.”
RoCC Client

Collaboration

RoCC staff continued to participate in local, regional and state-wide sector meetings and seminars, mostly by video link. We realised how much we have learnt about different apps and programs, and the importance of connectivity and cyber security!

During the year we met monthly with staff from Southern Cross Housing (SCH), Tenancy team and Access and Demand team. These meetings have led to improved outcomes for our shared clients and a better understanding between staff.

This year, staff participated in the following interagency and network meetings:

- ✓ DIG – District implementation group for Specialist Homelessness Services
- ✓ CHADD – Corrections, Housing and Dual Diagnosis – interagency case management
- ✓ CLSD – Cooperative Legal Service Delivery – Legal issues impacting on the community
- ✓ Shoalhaven Homelessness Interagency Network
- ✓ LIACC – Local implementation and coordinating committee
- ✓ Homelessness NSW Specialist Homelessness Services Sector Network
- ✓ Housing Options for People Leaving Custody pilot project - Steering Committee and Operations Group



Staff professional development, training and conference attendance

Staff took the opportunity of Covid-19 restrictions to attend webinars and on-line training.

Title	Provider
➤ WDO Administration Masterclass	➤ Legal Aid
➤ WDO nuts and bolts	➤ Legal Aid
➤ Double Whammy – Co-occurring Mental Health and AOD Disorders	➤ ACWA / CCWT
➤ Double Whammy Masterclass	➤ ACWA / CCWT
➤ Impacts of Trauma on Grief and Loss on Adults	➤ ACWA / CCWT
➤ Exploring the efficacy of specialist long-term community based AOD outreach support for people leaving prison	➤ CRC (Community Restorative Centre)
➤ Supporting Children, Young Adults and Families / When a Family Hurts	➤ The Grief Centre
➤ Australian Service Excellence Standards (ASES) – Hearing of others experience	➤ Homelessness NSW / Industry Partnership
➤ Throughcare for Indigenous Offenders	➤ The Reintegration Puzzle
➤ Writing reports for Court	➤ Legal Aid
➤ Mindfulness Science	➤ Beyond Blue
➤ Hidden but Not Forgotten - Homelessness NSW	➤ Homelessness NSW

Conference	
➤ Everybody Needs a Home	➤ Homelessness NSW
➤ Advanced Case Management	➤ CHIA
➤ Trauma Informed Care	➤ DCJ
➤ The Paradox of Trauma	➤ Ted Talk with Vicki Kelly
➤ Vicarious Trauma, drowning in Empathy	➤ Ted Talk with Amy Cunningham
➤ Pay Day Loans and Lending	➤ Legal Aid
➤ Fines and WDOs during Covid-19	➤ Legal Aid
➤ Managing the risks of returning staff to work in the Covid-19 environment	➤ Jobs Australia
➤ Supporting people with cognitive impairments engaged in the criminal justice system	➤ The Reintegration Puzzle
➤ Fraud risk factors: identification and management of fraud risk	➤ Jobs Australia - Marsh & McLennan
➤ Privacy and Data Laws for Community Organisations	➤ Justice Connect
➤ Charity Tax Concessions and Endorsements	➤ ACNC & ATO
➤ Narrative Approaches to Counselling	➤ NSW TAFE

"I feel supported in life. I know I have RoCC to help with everything."

RoCC client

A long and winding road

Long-Term Case Management

Angela's journey with RoCC began in January 2019 and continues up to June 2021. Angela was referred to RoCC for Case management support to assist her to attend to her court matters and attain stable housing. Angela is a young woman with 3 children who are not in her care. She presented with long standing poly drug dependency, mental health issues, complex and conflictual family relationships and an experience of domestic violence in her personal relationships. Angela's only supportive relationship was with her aunt who was terminally ill.

Due to past trauma and conflict in relationships, Angela found it difficult to trust and connect with support services and it took several months before RoCC case worker was able to engage with her. By this time Angela's problems had escalated. Her aunt had passed away leading to further conflict within her family; her mental health had deteriorated; and she had outstanding court matters with a warrant for her arrest. Angela was now homeless and couch surfing.

With the support of her case worker, Angela attended to the court matters and was placed on a community corrections order. After an assessment with a psychiatrist, she was diagnosed with PTSD, anxiety, depression and borderline personality disorder and was referred for counselling. Just as Angela was starting to regain some control over her life, she realised she was pregnant, experiencing anaemia and fatigue. She started to disconnect from support services and missing her appointments.

Fortunately, her case worker was able to maintain contact with her and RoCC was able to provide her with accommodation when the pregnancy was nearly full term.

At birth Angela's baby tested positive for amphetamines and was placed in the care of a relative while Angela recovered from the birth and plans could be made for her to attend rehab. With RoCC case worker and the baby's DCJ case worker supporting her, Angela was able to obtain a place in a rehab centre with her baby. Angela requested ongoing phone support from her RoCC case worker while she was in rehab.

After an extensive stay in rehab, Angela and baby are both well. She has started to mend relationships with her family and reunite with her older children. Angela has graduated from rehab and is in a place of her own. RoCC has referred her to services that can provide her with ongoing support.

Angela's story is not uncommon in our service. It can take many months for women to begin to trust staff, and many more to be willing to share their very personal stories. RoCC staff appreciate that we are able to offer long-term, intensive support; to walk alongside women on their journey of recovery and reconnection. *(The average length of support provided by RoCC during 2020-2021 was 294 days)*

"I wouldn't be where I am today without RoCC."

RoCC client

“When I met my support worker, she connected me with Legal Aid and made me feel more at ease and confident that they could help me. This helped reduce my anxiety and the fear that I was going to lose my house.”

RoCC Client



Exiting prison with complex support needs: the role of housing assistance

In August 2021 AHURI (Australian Housing and Urban Research Institute) published the findings from their “Inquiry into enhancing the coordination of housing supports for individuals leaving institutional settings”. The following information is from this publication, looking at the support needs of people leaving prison.

The research identifies two key points: the first is the shortage of accommodation options available to prisoners after release; the second point is that the large majority of people leaving prison have complex support needs with significant histories of abuse, neglect, trauma and institutionalisation. These factors lead to significant challenges with respect to reintegrating clients with the community and preventing them from offending

There were approximately 65,000 releases from prison in 2019, and one in seven of these resulted in a request for assistance from a specialist homelessness service. Ex-prisoners have been the fastest growing client category for specialist homelessness services (SHS) over the past decade. One-third of prison entrants were previously homeless, with 28 per cent living in short-term or emergency accommodation and 5 per cent sleeping rough or in improvised shelter in the four weeks prior to entering prison. In addition, 40 per cent of prisoners in 2018 had been diagnosed at some point with a mental health condition.

Key points:

- Imprisonment in Australia is growing and ex-prisoner housing need is growing; but at the same time, housing assistance capacity is declining.
- Prisoner pre-release planning for accommodation is often last-minute. Insecure temporary accommodation is stressful and diverts ex-prisoners and agencies from addressing other needs, undermining desistance from offending.
- Ex-prisoners with complex support needs who receive public housing have better criminal justice outcomes than comparable ex-prisoners who receive private rental assistance only.
- After ex-prisoners commence a public housing tenancy, there are significant downward trends across a range of measures.
 - Police incidents: down 8.9 per cent per year.
 - Court appearances: down 7.6 per cent per year.
 - Proven offences: down 7.6 per cent per year.
 - Time in custody: down 11.2 per cent per year.
 - Time on supervised orders: following an initial increase, down 7.8 per cent per year.
 - Justice costs per person: following an initial decrease of \$4,996, down a further \$2,040 per year per person.
- The evidence strongly supports the need for much greater provision of social housing to people exiting prison, particularly for those with complex support needs.

- One of the classic metaphors for exiting prison is ‘going home’. However, more than half of people exiting Australian prisons either expect to be homeless or don’t know where they will be staying when they are released.
 - 44% expect to be in temporary accommodation
 - 10% don’t know where they will live
 - 33% of prisoners were previously homeless
- The connection between imprisonment and homelessness presents special risks for people with complex support needs: that is, people leaving prison who have a mental health condition and/or a cognitive disability.
- People with complex support needs are often excluded from community-based support and services because they are deemed ‘too difficult’, and so end up entangled in the criminal justice system.
- Post-release housing assistance is a potentially powerful lever in arresting the imprisonment–homelessness cycle and breaking down the disabling web of punishment and containment in which people with complex support needs are often caught.
- In dollar terms, a public housing tenancy for an ex-prisoner generates a net benefit of between \$5,200 and \$35,000 after five years.
- Were public housing provided sooner following exit from prison, the benefits to the individual and society would also be expected to occur sooner, with even greater cumulative cost savings over time.

A statistical picture of prisoners and complex support needs

- Over the past decade, the Australian prisoner population has grown, as have imprisonment rates.
- Males continue to make up the large majority of prisoners, but in most jurisdictions the growth rates for the imprisonment of women have been somewhat higher than for men. Indigenous people are hugely over-represented in prisons, and their imprisonment rate continues to increase.
- A wide range of factors relating to disadvantage and support needs are highly prevalent among people in prison, particularly regarding mental health conditions, alcohol and other drug (AOD) use, cognitive disability, and past homelessness. But prisons are not mere aggregators of disadvantage: imprisonment is inherently afflictive. All prisoners experience suffering, and this compounds disadvantage and complicates other support needs.
 - 40% have a diagnosed mental health condition
 - 65% have history of illicit drug use
 - 29% have a disability or chronic health condition

- “Evidence has shown that people who experience incarceration, on average, have worse health than the rest of the population, with higher rates of mental illness and addictions, self-harm and suicide, and communicable and chronic diseases” (*Health Status of Females who Experience Incarceration: Journal of Women’s Health, Vol 30, Number 8, 2021*)

Pathways after prison: what do ex-prisoners and agency representatives tell us?

- Housing is crucial to desistance, reintegration and the delivery of support for people with complex needs, but there is a dearth of housing options for ex-prisoners.
- The lack of accommodation options means that referrals and housing arrangements are often left until very shortly before release.
- Ex-prisoners face a fraught pathway through various forms of temporary accommodation— motels, caravan parks, SHS facilities and private boarding houses—with some also accessing transitional accommodation.
- Temporary accommodation can be a useful stopgap but having to rely on it is highly stressful.
- The accommodation offered by homelessness services varies. Large congregate services and shared spaces, in particular, are identified as posing risks to residents.
- There is a high level of dissatisfaction with private boarding houses, but they are still used out of necessity.
- For ex-prisoners with complex support needs, the challenges associated with accessing private rental are often impossible to overcome.
- The social housing pathway has challenges of its own, and there is a tendency for support services to drop away after a tenancy commences. However, social housing provides affordability and security, and space for personal fulfilment and engagement with support.

RoCC is one of only 8 specialist women's services in NSW working with women at risk of re-imprisonment.

RoCC is an active partner in the Housing Options for People Leaving Custody Pilot Project which aims to develop local service system responses to the housing and support needs of people leaving custody and returning to the Shoalhaven. The partner agencies include Corrective Services NSW, RoCC, Southern Cross Housing, Illawarra Shoalhaven Men's Service, arbias and Waminda.

A criminal record is one of the biggest barriers to employment, particularly for those exiting prison. This issue needs to be addressed at a systemic level through employer groups and employment agencies. The barriers to gaining employment continue to marginalise and stigmatise those who are trying to get their lives back on track.

The cost of incarceration per woman per annum is approximately \$110,000. The cost per woman receiving community-based support is approximately \$6,495 per annum.



Financial Reports

Shoalhaven Women's Resource Group Ltd ABN 94002660120

Statement of Financial Position

As at 30 June 2021

	2021	2020
Current Assets	\$	\$
Cash and cash equivalents	305,488	338,104
Trade and other receivables	3,405	18,807
Other current assets	<u>18,689</u>	<u>5,202</u>
TOTAL Current Assets	<u>327,582</u>	<u>362,113</u>
Non-Current Assets		
Property, plant and equipment	<u>36,914</u>	<u>41,529</u>
TOTAL Non-Current Assets	<u>36,914</u>	<u>41,529</u>
TOTAL Assets	<u>364,496</u>	<u>403,642</u>
Current Liabilities		
Trade and other payables	15,824	20,360
Short term provisions	61,622	33,615
Other current liabilities	<u>25,684</u>	<u>854</u>
TOTAL Current Liabilities	<u>103,130</u>	<u>54,829</u>
TOTAL Liabilities	<u>103,130</u>	<u>54,829</u>
NET ASSETS	<u>261,366</u>	<u>348,813</u>
Equity		
Retained earnings	<u>261,366</u>	<u>348,813</u>
TOTAL EQUITY	<u>261,366</u>	<u>348,813</u>

Profit and Loss Statement

For the year ended 30 June 2021

	2021	2020
INCOME	\$	\$
DCJ Grants Received	472,854	560,886
FRRR Grants Received	13,400	-
Covid-19 Cash Flow Boosts	24,626	41,043
Other Income Received	<u>3062</u>	<u>4810</u>
TOTAL Received	<u>513,942</u>	<u>606,739</u>
EXPENDITURE		
Salaries & Employment expenses	418251	378503
Administration & Operating costs	183,138	174876
	<u>601,389</u>	<u>553,379</u>
NET PROFIT (LOSS)	<u>(87,447)</u>	<u>53,360</u>



Rosa Co-ordinated Care (RoCC)

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